MATIO

# 2024 National Patient Safety Goals

Barnes-Jewish Hospital works to ensure that established processes remain effective and are consistently implemented to address the following National Patient Safety Goals, set forth annually by The Joint Commission.

#### Improve the Accuracy of Patient Identification

- Use two patient identifiers when providing care, treatment and services.
- · Label specimen containers in the presence of the patient.
- Use a distinct naming system to identify newborn patients.
- Eliminate transfusion errors related to patient identification.

## Improve Communication Among Caregivers

• Report critical results of diagnostic tests and procedures within established time limits to the provider/staff authorized to respond to the results. Monitor and improve meeting time limits.

## Improve Safety of Using Medications

- Label medications and solutions, one at a time, when transferring from original packaging into another container (for example, a syringe or basin) even when only one medication/solution is being used.
- Follow established procedures to reduce potential harm to patients on blood thinners.
- Compare patient home medications to those ordered in the hospital to identify discrepancies or duplicates; maintain and communicate accurate patient medication information throughout hospital stay; give patient a new medication list at discharge.

# Improve Safety of Clinical Alarms

- Establish alarm safety as a priority and identify the most important alarm signals to manage.
- Ensure alarm management procedures address key aspects such as alarm settings, changing or turning off alarms, response to alarms and checking equipment for proper operation of alarms.



#### **Reduce Health Care-Associated Infections**

- Follow hand-hygiene guidelines and set goals to improve hand-cleaning rates.
- Use proven guidelines to prevent health care-associated infections related to the use of certain devices and surgical procedures.

## Improve Health Care Equity as a Quality & Safety Priority

- · A designated leader is named to improve health care equity for hospital patients.
- · Assess patient health-related social needs; provide community resources and support services.
- Use quality & safety data stratified by sociodemographic characteristics (such as age, race/ethnicity, preferred language) to identify hospital patient groups with disparities.
- Develop goals and implement an action plan to improve and sustain select disparities.

# Reduce the Risk for Suicide

- For designated behavioral health patient space, conduct an environmental risk assessment to identify and eliminate features that could be used to attempt suicide.
- For non-designated spaces where patients at risk for suicide may be treated, implement procedures to mitigate or remove environmental risks that may pose a risk for self-harm.
- Screen patients for suicide risk who are being evaluated or treated for behavioral health conditions as their primary reason for care. If screening is positive, conduct a focused suicide assessment; implement protective measures to keep patient safe.
- Trained and competent staff care for, monitor and reassess patients at risk for suicide. At discharge, provide follow up care and counseling, as appropriate.
- Monitor and improve effectiveness of processes for managing suicide risk.

# Universal Protocol for Preventing Wrong Site, Wrong Procedure and Wrong Person Surgery

#### Applicable to all surgical and nonsurgical invasive procedures:

- Use a pre-procedure checklist to verify correct medical record documents, test results, and/or required equipment/supplies are available and match to the correct patient.
- $\cdot\;$  Mark the procedure site which should be visible after skin preparation and draping.
- Just prior to the start of the procedure, conduct a "time out" as a final check that the correct patient, procedure and site are identified.

