

2020 Patient Safety & Quality Symposium

Leveraging Quality Improvement to Affect Change: Building High Reliability within an Academic Medical Center

Friday, Feb. 28, 2020 • 8 a.m. to 4 p.m.

Presentation

This year's theme focuses on using data and innovation to support behavioral and process transformation to improve patient outcomes.

Objectives

- Define the elements of a QI project
- Describe how to use data to drive quality improvement
- Recognize role of change management in quality improvement projects
- Discuss role of quality improvement projects in creating a high reliability organization

Agenda

8-8:05 a.m. – Welcome and Opening Remarks

8:05-8:15 a.m. – High Reliability Overview

8:15-9:10 a.m. – General Session #1

The Science of Improvement

Lloyd Provost, MS, Improvement Advisor
Associates in Process Improvement

9:10-9:30 a.m. – Break and Poster Review

9:30-10:25 a.m. – General Session #2

Leveraging Data to Support Healthcare Delivery Innovation

Thomas M. Maddox, MD, MSc, Executive Director
Healthcare Innovation Lab, BJC/WUSM, Professor of Medicine
in Cardiology, Washington University School of Medicine

10:30-11:25 a.m. – Breakout Session #1 (*choose one*)

A. Using Improvement Science to Standardize Pre- and Post- Operative Handoff: A Multi-Center Approach

Beverly Brozanski, MD, Professor of Pediatrics
Washington University School of Medicine

Joan Smith, PhD, RN, NNP-BC, FAAN, Director of Quality,
Safety & Practice Excellence, St. Louis Children's Hospital

B. Spinning Through PDSAs

Emily Wambold, MSN, RN, CPNP, APN
Quality, Safety & Practice Excellence
St. Louis Children's Hospital

11:25 a.m.-12:15 p.m. – Lunch & Poster Review

12:15-1:10 p.m. – Breakout Session #2 (*choose one*)

A. Leveraging Quality Improvement to Effectively Implement Antimicrobial Stewardship Interventions

Jason Newland, MD, MEd, Professor of Pediatrics
Washington University School of Medicine

B. Spinning Through PDSAs

Emily Wambold, MSN, RN, CPNP, APN
Quality, Safety & Practice Excellence
St. Louis Children's Hospital

1:15-2:10 p.m. – General Session #3

Nudging Innovation and Leading Change

Peter Boumgarden, PhD
Professor of Practice of Strategy and Organization
Olin Business School, Washington University

2:10-2:30 p.m. – Break & Poster Review

2:30-3:25 p.m. – General Session #4

Integrating Research and Quality Improvement

Lloyd Provost, MS, Improvement Advisor
Associates in Process Improvement

3:25-3:40 p.m. – Local Initiatives

3:40-3:45 p.m. – Closing Remarks

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Location - Eric P. Newman Education Center,
320 S. Euclid Ave., St. Louis, MO 63110

Parking

If you require parking the day of the event, please use the Metro Garage located at the corner of Taylor and Children's Place. The rate will be \$15.00 for the day (rate subject to change, not guaranteed). You may prepay your parking ticket with cash or credit card in the lobby of the Eric P. Newman Education Center. All other parking facilities will be \$15.00 for the entire day as well, but may not be pre-paid at the Eric P. Newman Education Center.

Accommodations

The Parkway Hotel, on the Washington University Medical Campus, has limited king bed rooms available for the 2020 Patient Safety & Quality Symposium for a rate of \$153 + tax/person. Hotel guest parking is \$7/night. Guests may call 314-256-7777 and ask for the BJC rate. For more Information, visit www.theparkwayhotel.com. (Rate subject to change at hotel's discretion).

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The \$55 Continuing Medical Education Credit fee will be accepted at the conference via credit or debit card ONLY.

Continuing Nursing Education

5.5 contact hours will be awarded for this activity. Barnes-Jewish Hospital Center for Practice Excellence is an approved provider of continuing nursing education by the Midwest Multistate Division, an accredited approver by the American Nurses Credentialing Center's Commission on Accreditation. *Please note that poster sessions are not CME or CNE eligible. Partial contact hours are not available.*

Questions

Contact Robin Gray at robin.gray@bjc.org or 314-747-4079, or Tammi Clark at tammi.clark@bjc.org or 314-747-5105.

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