Barnes-Jewish Hospital (BJH) achieved a new threshold in an important quality rating: Four stars on the five-star rating system of the Centers for Medicare and Medicaid Services (CMS). BJH has made steady gains in this rating over the past three years and held a three-star rating from 2020 through early 2023.

Only 17 percent of U.S. health care providers rated by CMS hold a four-star or better rating.

CMS uses its quality rating system to measure the experiences Medicare beneficiaries have with their health plan and health care systems. The ratings help Medicare consumers compare the quality of Medicare providers by empowering them to make better health care decisions. Statistics used in the CMS quality rating system are made public and published in the Care Compare website.

A hospital’s overall star rating is based on how well it performs across different areas of care, such as treating heart attacks and pneumonia, readmission rates and safety of care, combined with results of patient surveys (HCAHPS). CMS looks at a hospital’s performance over the previous three years on five specific measures.

- Mortality (22%)
- Safety (22%)
- Readmission (22%)
- Patient experience (22%)
- Timely and effective care (12%)

“The improvement in quality of care reflected in this new rating is evidence of a lot of hard work by collaborative teams,” says Katie Henderson, MD, vice president and chief medical officer. “It aligns with rankings we’ve received from other national rating and ‘scorecard’ programs like Vizient and U.S. News & World Report Best Hospitals.”

~Katie Henderson, MD
Vice President and Chief Medical Officer

*Also referred to across BJC by the acronym MSAP*